Dear parent/guardian,

The team at Tranquiliti are proud to say we’ll be supporting the students at Harrogate Grammar School during the upcoming period of disruption. We’ll be providing a free service to support students with their wellbeing, learning and personal development, and we are very glad to be able to support the school and, most importantly, the students at this time.

Who are we
Tranquiliti is a digital service to help with the improvement of every students’ wellbeing. We were founded over 2 years ago by a team with experience in education and social change. Most importantly, our own personal experiences mean we have a passion for improving the mental wellbeing of young people. Since starting, we have designed our service with the support of leading experts, including The Children’s Society and UCL’s Institute of Education.

In recent weeks, the service was piloted with a group of students at Harrogate Grammar School and received very positive feedback from students and staff. The service is still in its infancy, but due to the success of the pilot, and current circumstances, both Tranquiliti and Harrogate believe all students should now have access to the support.

The service explained
Tranquiliti has three central purposes. The first is to help students express how they feel with regard to their education and wellbeing, and to ensure school staff understand the experiences of their students. The second is to help students feel supported and connected to the school community. The third is to enable students to access relevant and trusted information and support for their wellbeing. Tranquiliti will deliver this value in two key ways:

Student app
During their Big Picture lesson on the 20th of April, your child will be given an app that will allow them to digitally check-in with their school, and answer weekly questions on their wellbeing and school life. The app will then allow your child to see insights on how the student population as a whole is doing, with a focus on building empathy and a sense of community. Finally, your child will have access to an extensive bank of digital resources and support, including physical health, mental health, personal development, and thriving at school.

School insights
With the data that’s collected through the check-in, the school will see information on how students are doing at a population level. Our question-set has been designed in collaboration with The Children’s Society, and we will work with Harrogate Grammar School to include the questions that they feel are relevant in order for them to best support the students during the Summer term.
Data protection
We take the protection of student data very seriously and have worked hard to ensure that we’ve taken all reasonable steps to understand and mitigate any risk that may be present in the use of our service, including working with several leading law firms. To allow its use, your child will be asked to give their explicit consent in order so that we can collect, process and transfer their data to school. They will be shown how their data will be used in our on-boarding video and through our age appropriate privacy notice. All their data will be encrypted and stored securely in our database.

All of the data that we will share with the school will be anonymous, and it will all come from the questions your child answers within the app. The wellbeing data that we will collect and process includes the following:

- **Emotion** data about how they are feeling day to day
- **Wellbeing** data about how they view their lives and mental health
- **School experience** data on how they feel about their school work and relationships

Should you have any questions about these then please contact our Data Protection Officer: gdpr@tranquiliti.co

Consent statement
Due to the sensitive nature of our support, we are very keen for you to be aware of it, and have a say in if your child consents to our GDPR policies and uses the service. With this in mind, if you are not comfortable with your child consenting to our GDPR policy, please return this form with your signature to Tim Milburn, Deputy Head and Pastoral Lead of Harrogate Grammar School, no later than Thursday the 2nd of April 2020, so that your child can be on-boarded onto the service in their Big Picture lesson on the 20th of April.

If you’d like to withdraw your consent, please return the form to - tmm@harrogategrammar.co.uk

Please sign here if you are not comfortable with your child consenting:

**Name:**

**Signature:**

We believe that we can help your child with their wellbeing and experiences at school, and we hope that you will join us in doing this.

Yours sincerely,
**George Metcalfe and Aaron John**
**Co-founders**